

# GENERAL OVERVIEW

## Our Company and Facility

### Disaster Recovery and Data Protection

Baseline Data Services is a technology-driven company providing disaster recovery solutions, online data protection and virtual private servers. We serve hundreds of companies, large and small, throughout the country. We have decades of IT experience, and a keen understanding how financial institutions, manufacturers, utilities and other businesses differ in terms of data systems and accessibility needs.

Proactively, we create and guide you through your individual data recovery plan, and how to return to normal operations if a disaster occurs. To ensure a successful outcome, we place a high degree of importance on effective planning, testing and on-going communication.

### Compliant and Certified

Our facility stands up to the rigors of multiple federal audits. We also undergo annual SAS70 Type II examinations by independent auditors, who exhaustively review the effectiveness of our policies and procedures. The compliance report gives clients uninhibited access to important information about our controls and safeguards.

### Network Communications

In the event of a disaster, remote connectivity to the data recovery system is critical. Baseline will ensure that your active network segments are connected to the equipment at our data center in a prompt and secure manner. Working closely with your team, our staff will design the appropriate solution so your facility has full access to critical and operational data within the timeframe required.

### Recovery Testing

Testing a recovery plan is essential, and the process should be simple and efficient. With Baseline, testing can be performed onsite at our facility, or from a remote location based on your preference.

Our engineers have hands-on experience working through the challenges of real world disasters and planned testing on multiple platforms. This gives us the expertise to load hot-site servers with your applications and data prior to the test. This process also validates your specific backup strategy and ensures maximum compatibility.

### Hot-Site Facility

Our data center is built in a Class A facility. It features the latest FM-200 fire suppression, redundant cooling and humidity control, audio and video surveillance, electronic key card access, Category 6 wiring, noise suppression and backup generators.

### Crisis Center

In the event your personnel need a functioning work space, our state-of-the-art crisis center includes private offices, 36 personal computer stations, eight video screens, audio and video conferencing, interactive video whiteboard, satellite video feeds, showers, lockers and kitchen area. The entire facility is secure and available to your team at any time.

*To create or update your disaster recovery and data protection plan, please contact us at 317-707-3941. Working together with Mainline, we will design a complete and cost-effective solution for your organization.*

### Benefits and Features

- Data Center / Hot-Site and Crisis Center near Indianapolis
- 100% Recovery Success
- FFIEC / FDIC / OCC / SAS70 II and HIPAA Audit Certification
- Experienced Engineering Staff for Recovery Activity
- Problem Resolution Philosophy and Approach
- Multiple Platform Support
- Redundant Configurations
- High-Performance Enterprise-Level Equipment
- FM-200™ Fire Suppression
- Multiple-Carrier Fiber Communication Service
- Intrusion Prevention System
- VPN (IPSEC/SSL), ISDN, Private Circuit and Modem
- Generator Backup

