

DISASTER RECOVERY SERVICES

Plan for Tomorrow. Today.

Protecting Your Critical Data

What would happen if your computer network failed? Are you prepared? Would you have the capability to retrieve critical data? To minimize any interruption or downtime, rely on Baseline. We are a single source provider of electronic backups, online data protection and customized disaster recovery services.

A 'disaster' could be weather-related. However, many disasters involve server failures, power outages, or loss of phone or internet connections. During any of these events, you can turn to us. We will keep your data protected and accessible at any time.

Customized Solutions

We offer customized solutions to meet your recovery time and recovery point objectives (RTO/RPO), budget parameters and system architecture. Solutions include traditional recovery using tape or other portable media, real-time server replication, online data protection and colocation options. Recovery is also available for specific applications, servers/hosts, and network communications.

Colocation Options

Our colocation options will increase the effectiveness of your disaster recovery plan. We provide physically and electronically secure space in which to house your own equipment, with connectivity rates up to 10Gb to shared resources.

In addition, our data center includes a reliable power protection system. This eliminates the need to purchase individual UPS units, which consume valuable rack space.

Keeping Pace with Technology

Our operational hot-site is designed to exceed the requirements of banks, credit unions, commercial businesses, healthcare organizations and other demanding industries.

Our hardware configuration includes an array of enterprise level servers, SAN devices, routers, remote capture and peripheral equipment. We also have multiple high speed firewall-protected communication lines.

Annual Testing Process

When we receive your backup files (electronically or physically transferred), they are secured and stored at our facility, readily available for any situation. Our testing process ensures that your system is up-to-date and operates properly. The test results are documented to fulfill auditor requirements and for internal review.

Industry-Trained Personnel

Our technicians are well versed on multiple operating systems and respective software applications. To keep pace with technological changes, on-going training is required for all Baseline personnel.

Standing Guard

We will protect your data 24/7. If you experience a disaster or system interruption, we're ready to assist (and prepared if multiple events occur at the same time).

If your entire system fails, your team can utilize our hot site or crisis center. We will also provide remote technical support to minimize downtime.

Effective and Reliable

Have our services been utilized? Absolutely. In every case, we've proven our effectiveness without fail. Our recovery rate, since we opened for business, stands at 100%.

For a reliable recovery plan, trust in Baseline. You'll immediately reduce the risk of data loss and gain peace of mind.

Data Protection
and Recovery

